

Design A Print, Inc.

Toll Free: 1-800-827-6333

Fax: 1-800-235-0605

We offer a 100% Satisfaction Guarantee policy on workmanship only. This includes

- Errors in art design that are different than the final proofs
- Defects such as rips, tears or smears
- Sizes and/or color of products that were shipped in error and were not on the original order form

We do not warranty against sizing, color of products, ink colors or art dimensions that were ordered by mistake.

Once we have a signed order form contract and art design proof, all orders will be shipped and must be paid in full by the due date on our invoice.

You must contact Design A Print, Inc. no later than (5) days from the receipt of your order with any discrepancies, or all warranties are void. A customer service representative will assist you with any issues related to your order and we will, if at fault, correct the problem with reshipped merchandise at no additional cost or make an adjustment on your invoice.

Thank you for choosing Design A Print, Inc.